

## Policyholder Details

Name:

Surname:

ID Number:

## Policy Details

1Life Policy:

Policy Number:

Beneficiary/ies: ①

②

③

Beneficiary ID Number/s: ①

②

③

## How To Claim On This Policy

1. Call the 1Life claims department on **0860 10 51 96**
2. The consultant will explain the claims process and will provide you with information on the documents required to process the claim. Fax or e-mail the forms back to us on **0860 10 57 67** or e-mail us at **claims@1life.co.za**.
3. Depending on the claim you want to make, these will be some of the documents you will need to provide:
  - A certified copy of the death certificate of the deceased (for a life insurance or funeral cover claim)
  - A certified copy of the deceased's and the beneficiaries' ID books (for a life insurance claim)
  - Medical reports, depending on the nature of the claim
  - A completed claim form